SUPPORT FROM EVERY ANGLE.

There is no typical cancer journey. Let us be the ally you and your patients deserve.
SUPPORT DESIGNED AROUND YOUR PATIENTS AND YOU.

Amgen Assist 360™ is a single source for the support that matters most to your patients and you. We can help provide your patients with additional guidance related to their treatment while also helping your office with reimbursement and benefit verifications.
FOR ELIGIBLE® COMMERCIALLY INSURED PATIENTS

The Amgen FIRST STEP® Program can help your eligible commercially insured patients cover their out-of-pocket prescription costs, including deductible, co-payment for eligible prescriptions covered under the program at participating merchant locations where Debit Mastercard® is accepted.

FIND OUT-OF-POCKET COSTS FOR AMGEN PRODUCTS

Amgen Nurse Ambassadors can assist your patients cover their out-of-pocket prescription costs, including deductible, co-payment for eligible prescriptions covered under the program at participating merchant locations where Debit Mastercard® is accepted.

WHAT TO EXPECT FROM THE FIRST STEP® PROGRAM

• Program covers out-of-pocket costs for eligible patients on Amgen products only. Program does not cover co-payment for office visit or administration of the Amgen product(s).
• Self-paying patients are responsible for costs above the program maximum.
• Ongoing activation of the Amgen FIRST STEP® Card must be re-confirmed on the submission of the required Annual Re-Registration Form by the healthcare provider’s office within 60 days of use of the Amgen FIRST STEP® Card. Patients will be responsible for reimbursement for the program for all amounts paid out if the EOB for the associated drug is received within 45 days.
• Please call 1-888-65-STEP1 (1-888-657-8371) and ask your Amgen FIRST STEP® team a representative to help you understand your eligibility for the program and the maximum reimbursement amount program benefit(s), which reset each calendar year.

For additional information, please see the Amgen FIRST STEP® Program Participant Guide. To register, please go to amgenassistonline.com today to register and start using our online access and reimbursement tools. (LIKE MEDICARE)

HELP YOUR ELIGIBLE PATIENTS Enroll Today

There are three easy ways to help patients submit their enrollment form for Amgen assist 360™:

MAIL
PO BOX 220354
CHARLOTTE, NC 28222-9924

PHONE
888-4ASSIST (888-427-7478)
Monday to Friday, 9 AM to 8 PM ET

FAX
888-507-3709

Amgen Assist 360 patient enrollment forms can be found online at amgenassist360.com/enroll or in the Amgen Assist 360 patient brochures provided.
AMGEN ASSIST 360™ MAKES IT EASIER TO ACCESS THE SUPPORT THAT MATTERS MOST TO YOUR PATIENTS AND YOU.

RESOURCES FOR HEALTHCARE PROFESSIONALS

- Benefit Verifications
- Reimbursement Counselors
- Field Reimbursement Specialists

RESOURCES FOR YOUR PATIENTS

- Support from Amgen Nurse Ambassadors*
- Referrals to day-to-day living resources†

FINANCIAL AND CO-PAY ASSISTANCE

- For eligible† commercially insured patients
- For patients on government insurance§
- For uninsured patients

*Amgen Nurse Ambassadors are there to support, not replace, your treatment plan and do not provide medical advice or case management services. Patients should always consult their healthcare provider regarding medical decisions or treatment concerns.

†Resources include referrals to independent nonprofit patient assistance programs. Eligibility for resources provided by independent nonprofit patient assistance programs is based on the nonprofits’ criteria. Amgen has no control over these programs and provides referrals as a courtesy only.

‡Terms, conditions, and program maximums apply. This program is not open to patients receiving prescription reimbursement under any federal, state, or government-funded healthcare program. Not valid where prohibited by law.

§Amgen Assist 360™ can refer patients to independent nonprofit patient assistance programs that may be able to help them afford the co-pay costs for their prescribed medicine.